

Amazon in Arizona Fact Sheet

Amazon Facilities

• Amazon operates seven fulfillment and sortation centers in Arizona, as well as four delivery stations, a corporate office, an air hub, a Prime Now hub, an Amazon Books store and Amazon 4-Star store. There are also 10 Whole Foods Market locations across the state.

Amazon in Arizona

- Amazon is proud to call Arizona home, and of our ability to create more than 17,500 great full- and part-time jobs across the state with a minimum \$15 per hour wage and benefits starting on day one.
- From 2010 2019, Amazon invested more than \$11 billion in Arizona, including infrastructure and compensation to thousands of employees in the state. Amazon's investments in Arizona contributed an additional \$9 billion into Arizona's economy and using methodology developed by the U.S. Bureau of Economic Analysis, Amazon estimates its investments in the state have created an additional 16,800+ indirect jobs on top of the company's 17,500 direct hires.
- Our fulfillment network supports small and medium businesses worldwide through our Fulfillment by Amazon offering. There are more than 10,000 small and medium businesses and independent authors in Arizona that are growing their business with Amazon.
- Amazon has been a proud community partner since 2007, giving back to the Arizona community through funding and in-kind donations as well as employee volunteerism.
 Since 2019, Amazon has contributed \$260,000 in funding to support efforts to expand STEM education, fight homelessness, further pediatric cancer research and aid in COVID-19 relief efforts.
- There are more than 20,000 charitable organizations in Arizona that Amazon customers can support simply by shopping on Amazon Smile.

Jobs / Benefits

- On top of Amazon's minimum \$15 per hour wage, the company offers full-time employees comprehensive benefits including full medical, vision, and dental insurance as well as a 401(k) with 50 percent match. The company also offers up to 20 weeks of maternal and parental paid leave and innovative benefits such as Leave Share and Ramp Back, which give new parents flexibility with their growing families. At Amazon, these benefits and opportunities come with the job, as does the ability to communicate directly with the leadership of the company.
- At Amazon, we want to help our employees get the skills they need for today's and tomorrow's most in-demand jobs. All associates go through hours of safety training and ongoing coaching and have access to continuing education opportunities through Amazon's upskilling programs, such as <u>Career Choice</u>, in which the company will pre-pay up to 95 percent of tuition for courses related to in-demand fields, regardless of whether the skills are relevant to a career at Amazon. Since the program's launch, over 25,000 employees have pursued degrees in game design and visual communications, nursing, IT programming and radiology, to name a few.

Jobs / Benefits

- Amazon is investing more than \$700 million to provide upskilling training for 100,000 U.S. employees for in-demand jobs. Programs are helping Amazonians from all backgrounds access training to move into highly skilled roles across the company's corporate offices, tech hubs, fulfillment centers, retails stores, and transportation network, or pursue career paths outside of Amazon.
- One of the reasons we've been able to attract so many people to join us is that our number one priority is to ensure a positive and safe working environment. We believe it's this commitment to our associates and operational excellence that makes Amazon the most attractive place to work in the U.S., according to the annual LinkedIn Top Companies List. In fact, our employees are also our number one recruiter for new hires by regularly recommending that friends and family apply for roles.

COVID-19 Health & Safety

Nothing is more important than the health and well-being of our employees and we are doing everything we can to keep them as safe as possible.

- We invested approximately \$4 billion from April to June on COVID-related initiatives to get products to customers and keep employees safe. This includes spending more than \$800 million in the first half of the year on COVID-19 safety measures like temperature checks, masks, enhanced cleaning, gloves, less efficient process paths that better allow for effective social distancing, higher wages for hourly teams, and developing our own COVID-19 testing capabilities, to name a few.
- We're also spending over \$85 million redeploying team members from their typical roles
 to perform safety related tasks and audits at sites around the world like "social distancing
 ambassadors" to team members helping with temperature checks.
- Our teams are adjusting rapidly implementing policy changes on a daily, and sometimes
 hourly, basis to support our teams and customers and we have made more than 150
 process updates from enhanced cleaning and social distancing measures to new efforts
 like disinfectant spraying to ensure safety at our sites.

Hiring

- Since March, <u>Amazon has hired 175,000 people</u> in full- and part-time roles across its North American operations network to help provide for communities relying on Amazon's service and keep as many people working as possible during the unprecedented coronavirus pandemic. This included nearly 6,500 new employees hired in Arizona.
- Like other companies, Amazon brought those individuals on in seasonal roles to meet a surge in demand and, for many, there was the hope of returning to their previous companies once states began to re-open. In late May, Amazon announced that 125,000 of those who joined in a seasonal role would be offered the opportunity to stay with the company and transition into a permanent, full-time role beginning in June. While some seasonal employees may choose to return to their pre-COVID job, others may choose to stay at Amazon. This included more than 4,000 employees in Arizona that have been offered permanent, full-time roles in customer fulfillment and delivery.